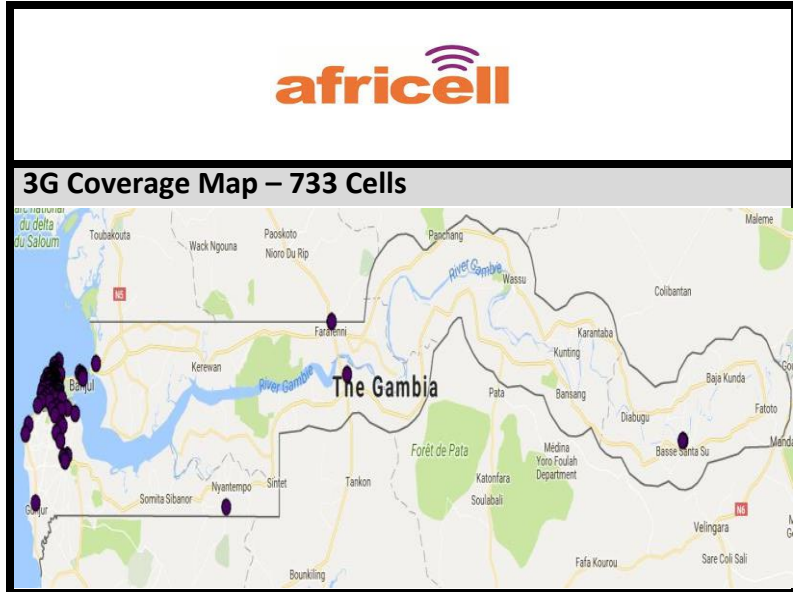


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africell					
	ACCESSIBILITY		RETAINABILITY		MOBILITY
Threshold	>=95%		>=95%	<=2%	>=95%
REGION	CS voice Call Setup Success Rate @ BH	PS Call Setup Success Rate @ BH	CS voice Call Drop Rate @ BH	PS Call Drop Rate @ BH	Soft HO Success Rate @ BH
GBA	98.69%	0.20%	0.20%	0.20%	0.20%
CRR	NO 3G COVERAGE IN THIS REGION				
LRR	98.50%	0.25%	98.29%	6.97%	99.91%
NBR	98.93%	0.45%	98.86%	1.62%	99.90%
URR	98.55%	0.48%	98.77%	3.90%	99.88%
WCR	98.70%	0.41%	98.47%	5.33%	99.87%




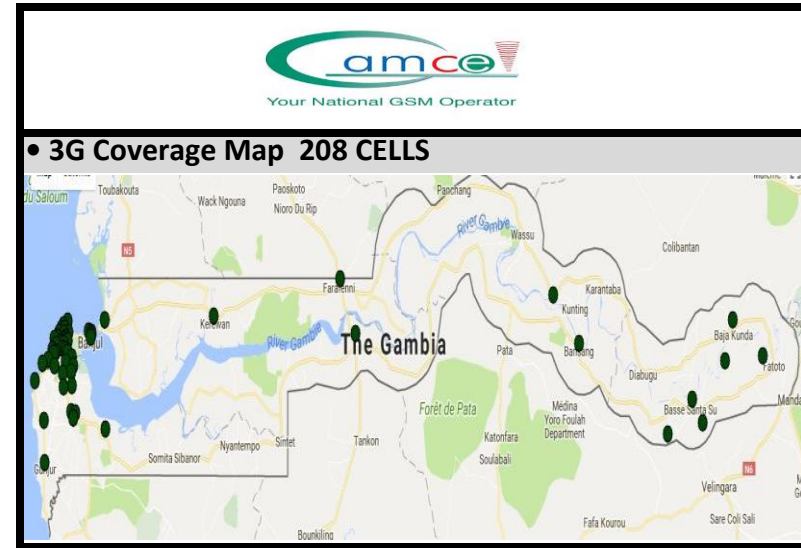
comium					
	ACCESSIBILITY		RETAINABILITY		MOBILITY
Threshold	>=95%		>=95%	<=2%	>=95%
REGION	CS voice Call Setup Success Rate @ BH	PS Call Setup Success Rate @ BH	CS voice Call Drop Rate @ BH	PS Call Drop Rate @ BH	Soft HO Success Rate @ BH
GBA	NO 3G COVERAGE IN THIS REGION				
CRR	NO 3G COVERAGE IN THIS REGION				
LRR	NO 3G COVERAGE IN THIS REGION				
NBR	NO 3G COVERAGE IN THIS REGION				
URR	NO 3G COVERAGE IN THIS REGION				
WCR	NO 3G COVERAGE IN THIS REGION				




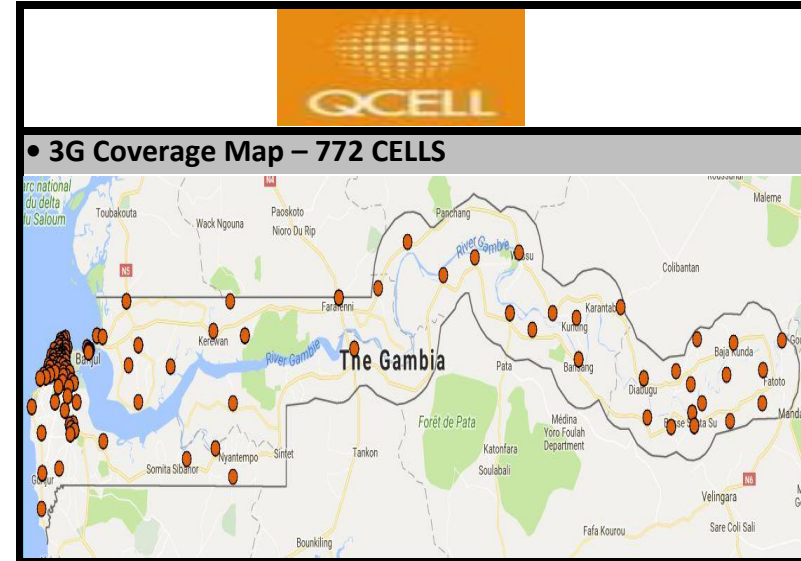
***The Figures Marked in **Red** are below the QoS requirement
 ***The Figures marked in **Green** are above the QoS requirement

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 Your National GSM Operator					
	ACCESSIBILITY		RETAINABILITY		MOBILITY
Threshold	≥95%		≥95%	≤2%	≥95%
REGION	CS voice Call Setup Success Rate @ BH	PS Call Setup Success Rate @ BH	CS voice Call Drop Rate @ BH	PS Call Drop Rate @ BH	Soft HO Success Rate @ BH
GBA	96.88%	0.93%	94.45%	0.58%	99.89%
CRR	NO 3G COVERAGE IN THIS REGION				
LRR	NO 3G COVERAGE IN THIS REGION				
NBR	NO 3G COVERAGE IN THIS REGION				
URR	NO 3G COVERAGE IN THIS REGION				
WCR	79.76%	0.90%	82.60%	0.76%	99.85%



					
	ACCESSIBILITY		RETAINABILITY		MOBILITY
Threshold	≥95%		≥95%	≤2%	≥95%
REGION	CS voice Call Setup Success Rate @ BH	PS Call Setup Success Rate @ BH	CS voice Call Drop Rate @ BH	PS Call Drop Rate @ BH	Soft HO Success Rate @ BH
GBA	96.36%	0.55%	99.07%	0.96%	99.85%
CRR	94.94%	0.53%	64.49%	2.17%	99.98%
LRR	94.57%	0.61%	85.94%	1.35%	100.00%
NBR	94.04%	0.77%	92.04%	1.86%	99.83%
URR	90.56%	0.90%	67.35%	1.85%	99.76%
WCR	91.45%	1.17%	92.83%	1.80%	99.86%



***The Figures Marked in **Red** are below the QoS requirement

***The Figures marked in **Green** are above the QoS requirement

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Performance Indicators Definition

- ❖ Call Setup Success Rate (CSSR)– This indicator is used to measure the percentage of calls successfully established without facing blockage in the network as a ratio of the total number of call attempts made to access and establish a voice call. **(To check network accessibility)**
- ❖ Call Drop Rate (CDR) – This indicator is used to measure the percentage of calls dropped due to technical problems or coverage gaps in the service provider’s network as a ratio of the total number of calls successfully established. **(To check network retain-ability)**
- ❖ Call Success Rate (CSR) – This indicator is used to measure the percentage of calls successfully established without facing blockage in the network as a ratio of the total number of call attempts made to access and establish a voice call and then successfully terminated from the user-end without being dropped or disconnected from the network side due to a technical irregularity. **(To check service integrity)**
- ❖ Hand over Success Rate this indicator is used to measure call moving between cells to continue conversation and prevent drop call on the Network. **(To Check Mobility)**

***The Figures Marked in **Red** are below the QoS requirement

***The Figures marked in **Green** are above the QoS requirement